

- (a) 3 PTS Use the data provided above to estimate the state transition matrix $P = [p_{ij}]$.
- (i) Use batting data to find state transition probabilities of recording an out (p_{00}), reaching first base (p_{01}), second base (p_{02}), third base (p_{03}), or home plate (p_{04}).
 - (ii) Use stolen base data to find state transition probabilities of advancing bases: $p_{12} = p_{23} = p_{34} = 1 - p_{\text{out}}$ or being caught and called out: $p_{10} = p_{20} = p_{30} = p_{\text{out}}$.
 - (iii) Fill in values for the state transition matrix $P = [p_{ij}]$. (Note: many are 0).
- (b) 5 PTS Complete a discrete process generator to return $q(t+1)$ for each of the following cases provided a random (0,1) sample r :

- (i) If Cobb is on the bench (i.e. current state is $q(t) = 0$).

$$q(t+1|q(t)=0) = \begin{cases} 0 & \text{if } r \leq \underline{\hspace{2cm}} \\ 1 & \text{if } \underline{\hspace{2cm}} < r \leq \underline{\hspace{2cm}} \\ 2 & \text{if } \underline{\hspace{2cm}} < r \leq \underline{\hspace{2cm}} \\ 3 & \text{if } \underline{\hspace{2cm}} < r \leq \underline{\hspace{2cm}} \\ 4 & \text{if } \underline{\hspace{2cm}} < r \leq \underline{\hspace{2cm}} \end{cases}$$

- (ii) If Cobb is on a base (i.e. current state is $q(t) \in \{1, 2, 3\}$).

$$q(t+1|q(t) \in \{1, 2, 3\}) = \begin{cases} 0 & \text{if } r \leq \underline{\hspace{2cm}} \\ q(t) + 1 & \text{if } \underline{\hspace{2cm}} < r \leq \underline{\hspace{2cm}} \end{cases}$$

- (iii) If Cobb is on home plate (current state is $q(t) = 4$). (Hint: a simple case).

$$q(t+1|q(t) = 4) = \underline{\hspace{2cm}}$$

- (c) 2 PTS **By hand**, complete the following manual simulation for provided random (0,1) samples r using an initial state of $q(0) = 0$.

t	r	$q(t)$	$q(t+1)$
0	0.765	0	
1	0.557		
2	0.347		
3	0.098		
4	0.039		
5	0.132		

- (d) 3 PTS **By computer**, simulate $N = 1000$ state transitions using a stream of random (0,1) samples. Estimate the stationary stochastic distribution π (steady-state probability of each state) by finding the relative frequency Cobb is in each state.

5.2 Cashier Wanted at Café Java [12 points]

The manager of Café Java is looking to hire a new cashier to handle $\lambda = 30$ customers per hour (0.5 per minute). The decision is narrowed down to two candidates. Candidate A takes an average of $1/\mu_A = 1.5$ minutes to prepare a coffee (i.e., $\mu_A = 2/3$ per minute). Candidate B takes an average of $1/\mu_B = 1.2$ minutes to prepare a coffee (i.e., $\mu_B = 5/6$ per minute). Assume customer inter-arrival and service times are exponentially distributed.

(a) 2 PTS Using queuing theory:

- (i) Find the utilization ratio ρ for each candidate (A and B).
- (ii) Find the average waiting time \bar{W} for each candidate (A and B).

(b) 2 PTS **By hand**, simulate the following state variables for each event i :

- $t(i)$: time
- $q(i)$: number of customers in the queuing system
- $t_{\text{arrival}}(i)$: sampled inter-arrival duration until next customer
- $t_{\text{service}}(i)$: sampled service duration

derived state variable $\Delta t(i)$ to measure the duration of event i

$$\Delta t(i) = \begin{cases} t_{\text{arrival}}(i) & \text{if } q(i) = 0 \text{ or } t_{\text{arrival}}(i) < t_{\text{service}}(i) \\ t_{\text{service}}(i) & \text{otherwise} \end{cases}$$

and state transition functions:

$$q(i+1) = \begin{cases} q(i) + 1 & \text{if } \Delta t(i) = t_{\text{arrival}}(i) \\ q(i) - 1 & \text{otherwise} \end{cases}$$

$$t(i+1) = t(i) + \Delta t(i)$$

for the following initial state and sampled times:

i	$t(i)$	$q(i)$	$t_{\text{arrival}}(i)$	$t_{\text{service}}(i)$	$\Delta t(i)$	$q(i+1)$	$t(i+1)$
0	0.0	0	2.97	1.19			
1			2.52	2.67			
2			3.07	0.13			
3			2.42	2.03			
4			2.56	1.25			

(c) 2 PTS **By hand**, add derived state variables to measure how long the cashier is busy

$$b(i) = \begin{cases} \Delta t(i) & \text{if } q(i) > 0 \\ 0 & \text{otherwise} \end{cases}$$

the number of new customer arrivals

$$c(i) = \begin{cases} 1 & \text{if } \Delta t(i) = t_{\text{arrival}}(i) \\ 0 & \text{otherwise} \end{cases}$$

and the total waiting time incurred during an event

$$w(i) = q(i) \cdot \Delta t(i)$$

to complete the additional columns in the table started in part (b):

i	...	$b(i)$	$c(i)$	$w(i)$
0	...			
1	...			
2	...			
3	...			
4	...			

- (d) 4 PTS **By computer**, implement the simulation model in a computational modeling tool with process generators for t_{arrival} and t_{service} , simulate at least $N = 1000$ events, and report the utilization ratio

$$\rho = \frac{\sum_{i=0}^N b(i)}{\sum_{i=0}^N \Delta t(i)}$$

and average waiting time

$$\bar{W} = \frac{\sum_{i=0}^N w(i)}{\sum_{i=0}^N c(i)}$$

for each candidate (A and B). *Note: A and B require different generators for t_{service} .*

- (e) 1 PT Compare results from (a) and (d) and comment on any observed differences. How could you get a more accurate estimate of the steady-state utilization ratio and average waiting time from simulation?
- (f) 1 PT What causes simulation results to be biased for a small number of events (N)?